

Hawaii's Long Term Care Ombudsman Attended Maunalani's Resident Council Meeting as Special Guest

Mr. John McDermott---

Hawaii's Long Term Care (LTC) Ombudsman---

was our Special Guest Speaker during our
Resident Council Meeting held on Friday, October 28.

Mr. McDermott shared with everyone:

- * The role of the Long-Term Care Ombudsman Program
- * Residents Rights

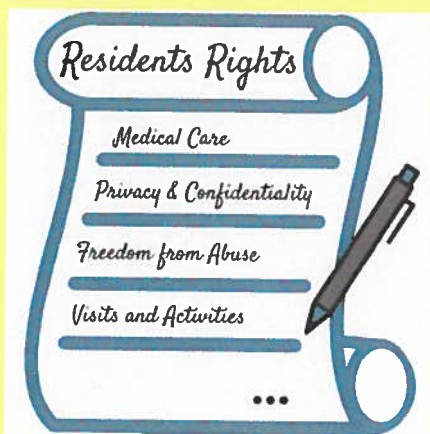
He also introduced to us all the new LTC Ombudsman Volunteer
designated to Maunalani---**Ms. Chieko Ramirez.**

Chieko shared that she hopes to visit Maunalani residents every month!

The Long-Term Care Ombudsman (LTCO) program
was established by federal and state statutes. The LTCO identifies,
investigates, and resolves complaints that are made by, or on behalf of
residents, and related to action, inaction, or decisions that may adversely
affect the health, safety, welfare, and rights of residents of long term care
facilities such as nursing homes, assisted living facilities,
adult residential care homes, and other long-term care facilities.

For more information about the LTC Ombudsman Program,
call 586-0100 or go to

<http://health.hawaii.gov/eoa/home/long-term-care-ombudsman-program/>



**For a complete list of Residents Rights,
please contact our Social Services
Department at 695-2810.**